

Case Study

Spie Batignolles

About Spie Batignolles

Founded in 1846, Spie Batignolles SA is a multinational French construction company serving the European market. With annual revenues greater than two billion Euros, and more than 8,000 employees, Spie Batignolles offers the following: general construction contracting services; finishing services; internal fit-out services; and painting services. The company also provides electrical engineering solutions, civil engineering services, and maintenance services.

Business issue

With over 3,500 active end users accessing the network and networked applications, the company saw a rise in end-user response time (EURT) issues as well as the stress placed on the IT infrastructure. Spie Batignolles also went through a number of significant migrations and architectural changes specific to its data center, including complete replacement of its storage infrastructure and an internal message system migration to Office 365.

Solution benefits

By implementing the Skylight™ solution, Spie Batignolles was able to:

- Improve EURT, ensuring expedited network and application performance for its end users
- Gain real-time, wide angle visibility by proactively monitoring critical systems and applications
- Optimize data center migrations and IT architectural changes by assessing and monitoring network and application performance before, during, and after migrations
- Measure and analyze quantifiable benefits derived from application delivery and migration projects

Business value and ROI

Since the solution was put in place, Spie Batignolles has achieved some key business objectives and targets.

- Elevate the end-user experience (EuE) throughout the entire enterprise by reducing bottlenecks and degradations
- Quicker response from IT administrators and management in addressing performance or latency issues by leveraging Skylight's easy-to-use and intuitive dashboards
- The rollout of the Skylight solution allowed for full visibility across multiple locations and a distributed infrastructure, generating a significant return on investment

"With Skylight we have transitioned from reactive to proactive performance management. The solution has allowed us to achieve our goal of providing an improved quality of service (QoS) to our end users."

Thomas Germain,
Chief Information Officer,
Spie Batignolles

About Accedian

Accedian is the leader in performance analytics and end user experience solutions, dedicated to providing our customers with the ability to assure their digital infrastructure, while helping them to unlock the full productivity of their users.

Learn more at [accedian.com](https://www.accedian.com)

ACCEDIAN

Accedian | 2351 Blvd. Alfred Nobel, N-410 | Saint-Laurent, QC H4S 2A9 | 1 866-685-8181 | [accedian.com](https://www.accedian.com)

© 2019 Accedian Networks Inc. All rights reserved. Accedian, the Accedian logo and Skylight are trademarks or registered trademarks of Accedian Networks Inc. To view a list of Accedian trademarks visit: [accedian.com/legal/trademarks](https://www.accedian.com/legal/trademarks)